

Travel Japan 2020-21 Season Covid-19 Special Booking Conditions

Due to the ongoing Coronavirus situation Travel Snow will be offering special booking conditions for certain resorts or properties during the 2020-21 season.

Please refer to the below list for the applicable special booking conditions, if the resort or property is not listed, normal booking conditions apply which can be found here; www.traveljapan.com.au/booking-conditions

Niseko

Hilton Niseko Village – Early Bird Rates

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required by 4 September 2020
- Free cancellation until 4 September 2020
- 100% non-refundable & non-changeable from 5 September 2020
- Free date change amendment until 4 September 2020, subject to availability & pricing at time of amendment

Chalet Murasaki, Deep Tracks, Ezo 365, Hangetsu, Hirafu House, Horizon Townhouse, J House, Kashi Lodge, Konkuriito, Kisetsukan, Miharashi Apartments, Mori, Miyuki, Nozomi Views, Powder Tracks, Sekka Kan, Shirakaba, Tsuru, Whiskey Woods, Yama Shizen, Youtei Tracks, Ki Niseko, Skye Niseko

- 20% deposit required within 3 days of booking confirmation
- Final payment is required 65 days prior to check-in
- All accommodation deposit and balance payments are non-refundable.
- You can change your booking dates and room size or type any time up until 60 days prior to your arrival and receive a Full Credit to your new booking.
- Your new booking can be for any dates during Winter 2020-21, Summer 2021 or Winter 2021-22.
- Rates, discounts, and other offers for the changed booking are those applying to the new dates and accommodation and are NOT carried over from the original booking.
- These Special T&Cs are available for bookings made before 31 August 2020.
- Changes are subject to availability.
- The new booking must check-out before 28 April 2022.
- If the value of the new booking is greater than the Full Credit value; the difference in value is due 60 days prior to the new check-in date.
- If the value of the new booking is lower than the Full Credit value; a Credit Voucher for the difference will be provided which can be used towards in-house services. This Credit Voucher is non-refundable, not transferable to another booking and will expire on check-out.
- Standard Cancellation Terms and Conditions apply within 60 days of check-in; any date change or cancellation request will result in full payment being forfeited.

Tomamu

Hoshino Resort Tomamu The Tower or Risonare Tomamu

- \$50.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 40 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability & pricing at time of amendment
- Free cancellation until 22 days prior to check-in

Kiroro

Kiroro Tribute Hotel & Sheraton Hotel Kiroro - Early Bird Rates

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required by 30 September 2020
- Free cancellation until 30 September 2020
- 100% non-refundable from 1 October 2020
- Free date change amendment until 30 September 2020, subject to availability & pricing at time of amendment

Kiroro Tribute Hotel & Sheraton Hotel Kiroro – Normal Rates

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 40 days prior to check-in except for stays 28 Dec 2020 - 05 Jan 2021, 11-21 Feb 2021 which must be paid 60 days prior to check-in
- Free cancellation until 30 days prior to check-in except for stays 28 Dec 2020 - 05 Jan 2021, 11-21 Feb 2021 which must be cancelled 50 days prior to check-in.
- Free date change amendment until 30 September 2020, subject to availability & pricing at time of amendment

Appi Kogen

Hotel Appi Grand Main Building & Tower

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 21 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability & pricing at time of amendment
- Free cancellation until 15 days prior to check-in

Appi Hills Shirakaba-No-Mori

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 21 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability & pricing at time of amendment
- Free cancellation until 15 days prior to check-in

Shizukuishi

Shizukuishi Prince Hotel

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 30 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability & pricing at time of amendment
- Free cancellation until 15 days prior to check-in

Naeba

Naeba Prince Hotel

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 30 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability
- Free cancellation until 15 days prior to check-in

Shiga Kogen

Shiga Kogen Prince Hotel – West, South & East

- \$100.00 deposit per booking required within 3 days of booking confirmation
- Final payment required 30 days prior to check-in
- Free date change amendment until 30 November 2020, subject to availability
- Free cancellation until 15 days prior to check-in

Alpenburg, Grand Phenix Okushiga, Okushiga Kogen Hotel

- No deposit required to confirm a new booking.
- Full payment will be due 65 days prior to arrival, or the booking will be released
- No cancellations fees up to 60 days prior to arrival
- Cancellation within 60 days of arrival will be bound by normal cancellation fees.

Akakura Central, Akakura Hotel, Akakura Hotel Annex, Akakura Kanko Hotel, Akakura Park, Oyado Furuya, Taizan, Lotte Arai

- No deposit required to confirm a new booking.
- Full payment will be due 65 days prior to arrival, or the booking will be released
- No cancellations fees up to 60 days prior to arrival
- Cancellation within 60 days of arrival will be bound by normal cancellation fees.

Nozawa Onsen

Address Nagasaka, Address Nozawa, Chitosekan, Elizabeth, Gasthof Schi Heil, Kalik House, Kawamotoya, Kawazen, Kiriya, Lodge Matsuya, Nozawa Grand Hotel, Nozawa Onsen Hotel, Nozawa View Hotel Shimataya, Paradise Chalet, Residence Yasushi, Resort Inn Chitose, Sakaya, Tokiwaya

- No deposit required to confirm a new booking.
- Full payment will be due 65 days prior to arrival, or the booking will be released
- No cancellations fees up to 60 days prior to arrival
- Cancellation within 60 days of arrival will be bound by normal cancellation fees.

Hakuba

Hakuba Gateway Hotel

- \$170.00 non-refundable administration fee per booking payable 7 days from booking confirmation to secure the booking with no other funds due until 30 September.
- Balance of 20% non-refundable deposit due by 30 September 2020.
- Final balance due 75 days prior to travel.

Abest Happo Aldea, AGS Chalets, Alpine Azumi Apartments, Alpine Tenshi Villa, Bousuiso, Braze Club, Front Stage, Goryukan, Hakuba Canadian Lodge, Hakuba Hokujo Chalet, Hakuba Mountain Apartments, Hakuba Mountain Cabin, Hakuba Mountain Lodge, Hakuba Powder Mountain, Happo Apartments, Happo Slopeside Apartments, Hotel Abest Hakuba Resort, Hotel Delaile, Hotel Green Plaza, Hotel Hakuba, Hotel Moegi, Kitsune Cottages, Kokoro Hotel Hakuba, La Neige Higashikan, La Neige Honkan, Le Bocage Chalets, Mominoki Hotel, Nagomitei, Powder Peak Lodge, Sky Park Happo Apartments, Tokyu Hotel, Weisser Hof Happei, Winterstorm Apartments, Yamano Hotel, Yukiki Lodge

- No deposit required to confirm a new booking.
- Full payment will be due 65 days prior to arrival, or the booking will be released
- No cancellations fees up to 60 days prior to arrival
- Cancellation within 60 days of arrival will be bound by normal cancellation fees.